HANDY GIANT, LLC

Limited Workmanship Warranty

Our promise

We stand behind the work we do. Handy Giant, LLC warrants its workmanship for 12 months from the date the covered work is completed. If our work fails because we performed it improperly, we will return and correct it at no charge, including the labor and materials needed to make that correction.

What this covers

This warranty applies to work performed by Handy Giant, LLC as described in your estimate, invoice and approved change orders. Our installation workmanship remains covered when you supply the product. Coverage applies to our work, rather than the condition or future performance of an entire home or existing system.

Products and routine maintenance

Product defects are addressed under any applicable manufacturer warranty. We will provide available product warranty information. A product defect alone is not a workmanship defect, but damage caused by our improper installation is covered. Normal filter loading, bulb life, plant growth, dirt accumulation and other recurring maintenance needs are not failures of workmanship.

What this does not cover

This warranty excludes problems caused by normal wear, misuse, accidental damage, failure to follow reasonable care instructions, or later work by others. It also excludes unrelated pre-existing or concealed conditions outside our agreed work and damage caused by external events. These exclusions apply only to the extent those conditions caused the problem. They do not excuse defective workmanship, improper product selection by us, or failure of our work under the normal conditions it was intended to withstand.

How to request service

Email info@handygiant.com or call or text the business number on your invoice promptly after discovering a concern and within the 12-month period. Include your name, property address, a description and photos if available. Provide the job or invoice number if you have it. A claim reported within the period remains eligible for review and correction after the period ends. We will arrange a reasonable time to assess the concern and explain our findings.

Assessment and correction

There is no charge for our initial warranty assessment or covered corrections. If unrelated work or additional paid diagnostics are needed, we will explain the price and obtain your approval first. Please provide safe access and a reasonable opportunity to correct the work. Take reasonable emergency steps to prevent injury or further damage and preserve photos and receipts; you do not need to wait for us in an emergency.

After a correction and your other rights

Corrected workmanship is covered for the remainder of the original period or 90 days after correction, whichever is longer. This written warranty adds to, and does not waive or limit, any rights, remedies, implied warranties or longer express promises that apply under your contract or law.